

Competencies	Courses/ Workshops	Target Audiences	Provider/ Partners	Class Size	Duration (Hour)	Number of Runs	AY2023						AY2024					
							JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
Interpersonal and Communication Skills (ICS)	Improving Doctor Patient Relationship (IDPR) This workshop focuses on the strategies and methods in improving and enhancing communication skills and the application of theories described in the pre-workshop online module.	PGY1-R1	CRAFD	20	3	5		21 Feb, Wed		05 Apr, Fri					26 Sep, Thu	16 Oct, Wed	14 Nov, Thu	
	Breaking Bad News (BBN) This workshop focuses on teaching the 6-step protocol in order to deliver bad news to patients/relatives in an optimal way.	R3 and above	CRAFD	16	3	4				18 Apr, Thu	16 May, Thu		18 Jul, Thu	21 Aug, Wed				
	Navigating Adverse Outcomes (NAO) Responding effectively to adverse patient outcomes to improve patient safety and reduce the risk of complaint or claim.	R1-R2	Medical Protection Society (MPS)	16-25	2	TBC			13 Mar, Wed 2-4pm	9 Apr, Tue 2-4pm	7 May, Tue 1-3pm							
	Reducing Medicolegal Risk (RMR) An introduction to risk management providing practical tools, tips and strategies to improve communication behaviour, effectively manage patient expectations and ultimately reduce the risk of patient complaint.	R1-R2		16-25	2	TBC				15 May, Wed 5.30 -7.30pm	30 May, Thur 5-7pm							
ICS, PROF and Systems-Based Practice (SBP)	Advance Care Planning Advocate Training for Residency (ACP) This workshop seeks to equip participants with the necessary knowledge on the framework of Advance Care Planning (ACP) and communication skills to identify patients who may benefit from ACP and introduce the process in a respectful manner. This course is offered as e-learning wef Apr 2023.	Programme Dependent	Agency for Integrated Care (AIC)/ SGH Medical Social Services (MSS)	NA	2	NA	E-Learning available on SingHealth e-Learning Portal. Enrolment by SGH ACP Team in May and Sep 2024. Email CRAFD to request for enrolment.											
Practice-Based Learning and Improvement (PBLI)	Fundamentals of Scientific Manuscript Writing (AKA. Medical Writing) This workshop is customised for Residents to equip them with the skills to write scientific manuscript for publication in a journal.	Programme Dependent	Office of SingHealth Academy (OSHA)	30	2	1					9 May, Thu Zoom							
	Basic Concepts of Study Design & Making Sense of Data: A Statistical Perspective (AKA. Biostatistics) - Introductory This workshop provides a holistic approach in aligning design and statistical analysis with clinical research.	R2 and above	CRAFD	35	3	3				30 Apr, Tue Zoom		25 Jun, Tue Zoom			17 Sep, Tue Zoom			
PROF and SBP	Health Law Seminar (Medicine, Doctor and the Law) (HLS) Co-facilitated by a medical doctor and a lawyer with lectures and discussions on real-life cases, this workshop will provide Residents with practical tips on how to protect themselves against complaints by patients or even possible law suits.	R1 - R3	Singapore Medical Association (SMA)	35	3	3				25 Apr, Thu F2F			11 Jul, Thu Zoom			17 Oct, Thu F2F		
ICS and PBLI Residents as Future Teachers (RaFT)	RaFT: Giving Effective Feedback (GEF) This workshop will introduce the DESC model (Describe, Express, Suggestion, Consequences) in giving feedback to challenging individuals and provide participants an opportunity to practise the model.	R3 and above	CRAFD	30	2.5	3			28 Mar, Thu				11 Jul, Thu			08 Oct, Tue		
	RaFT: Bedside Teaching - Focus on Microskills (BST) This workshop will introduce the 1-minute preceptor model in creating an engaging learning environment with junior learners and provide participants an opportunity to practise the model.			30	2.5	2		28 Feb, Wed					13 Aug, Tue					
PBLI (RaFT)	Jumpstart Your Teaching (JYT) An e-learning course for budding educators to gain broad-based foundational knowledge and skills in education. Course participants will acquire skills in planning learning modules, facilitating small group sessions and harnessing education technology (e.g. live polls/surveys, synchronous online learning tools) to engage learners in class. They will also gain basic concepts on programme evaluation.	All Residents	CRAFD	NA	1.5	1	E-Learning available (Sep - Dec). Enrolment upon email request latest by 31 Oct. Email Ms Michelle Huang for registration.											
ICS and PROF	P-ADAPT - A Framework for Effective Feedback for Clinical Performance Feedback forms an integral part of the learning process and enriches learning experiences. Despite its importance, educators often find it difficult and feel uncomfortable giving feedback to their Residents/medical students. This course aims to help faculty/preceptors develop a structured approach P-ADAPT (Prepare, Ask, Discuss, Plan Together) to provide specific information on observed performance.	Senior Residents	CRAFD	NA	0.5	2	E-Learning available (Jan-Apr) Enrolment upon email request latest by 28 Feb. Email crafd@singhealth.com.sg for registration.						E-Learning available (Jul-Oct) Enrolment upon email request latest by 31 Aug. Email crafd@singhealth.com.sg for registration.					
Resident Wellness	Navigating Through Demanding Moments – Practical Techniques to Combat Difficult Emotions (NDM) The course is designed for participants to help evoke self-awareness of their state of well-being and equip you with 4 "As" to ACE through the Residency training years. The 3-hour programme is filled with interactive activities and practical techniques to increase their ammunition to combat and manage difficult emotions during adversity.	All Residents	CRAFD	20	3	1										01 Oct, Tue		
	Online Resource for Resident Wellness This online resource is for Residents to learn more about how you are feeling and how to self-care. It consists of 4 modules which you can browse in any order: - Focus - Better Sleep for Improved Health and Wellness - Stress Management - Empathy and Compassion.	All Residents	CRAFD	NA	2	NA	E-Learning will be available on SLMS portal, Open Catalogue. Self-Enrolment											
PBLI/SBP	Compulsory E-learning: Interprofessional Collaborative Practice (IPCP) for Residents	R1s	CRAFD	NA	0.5	NA	Complete by end of R1. E-Learning will be available on SLMS portal. Auto-enrolment by CRAFD/PGY1.											
PROF/SBP	Compulsory E-learning: QI to the Rescue!	R1-R2	IPSQ	NA	0.5	NA	Complete by end of R2. E-Learning will be available on SLMS portal. Auto-enrolment by CRAFD.											

Information is correct as of Jan 2024 and may be subject to changes.

Note:

- CRAFD workshops are mostly held F2F startig from 2pm, unless specified otherwise.
- For NAO and RMR workshops, the dates will be released in phases upon confirmation with MPS.
- For registration, please email Ms Michelle Huang with the Resident's FULL details (name, programme, MCR, R level, email and contact number).
- Registration is on a first-come-first-served basis. Reservations and waitlisting are allowed.