

Competencies	Courses/ Workshops	Target Audiences	Provider/ Partners	Class Size	Duration (Hour)	Number of Runs	AY2021						AY2022					
							JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
Interpersonal and Communication Skills (ICS)	<b>Improving Doctor Patient Relationship (IDPR)</b> This workshop focuses on the strategies and methods in improving and enhancing communication skills and the application of theories described in the pre-workshop online module.	PGY1-R1	CRAFD	16	3.5	5			23 Mar, Wed	22 Apr, Fri				31 Aug, Wed Zoom		14 Oct, Fri F2F	17 Nov, Thu F2F	
	<b>Breaking Bad News (BBN)</b> This workshop focuses on teaching the 6-step protocol in order to deliver bad news to patients/relatives in an optimal way.	R3 and above	CRAFD	16	3.5	6			31 Mar, Thu	20 Apr, Wed	26 May, Thu			25 Aug, Thu F2F	28 Sep, Wed F2F	27 Oct, Thu F2F		
	<b>Mastering Difficult Interactions with Patients (MDIP)</b> This workshop is designed to equip healthcare professionals with competencies to handle difficult patient interactions.	R2-R4		25	3	Suspended until further notice												
ICS and Professionalism (PROF)	<b>Mastering Adverse Outcomes (MAO)</b> This workshop takes a comprehensive approach to the important areas of communicating effectively with patients after they have suffered an adverse outcome.	R1-R2	Medical Protection Society (MPS)	25	3	Suspended until further notice												
	<b>Mastering Your Risk (MYR)</b> This workshop gives a thorough grounding on the issues surrounding risk management and introduces practical preventive skills and techniques, which doctors can implement immediately to reduce exposure to litigation and complaints.	R1-R2		25	3	Suspended until further notice												
ICS, PROF and Systems-Based Practice (SBP)	<b>Advance Care Planning Advocate Training for Residency (ACP)</b> This workshop seeks to equip participants with the necessary knowledge on the framework of Advance Care Planning (ACP) and communication skills to identify patients who may benefit from ACP and introduce the process in a respectful manner.	Programme Dependent	Agency for integrated Care (AIC)/ SGH Medical Social Services (MSS)	24	4	3		10 Feb, Thu		19 May, Thu							10 Nov, Thu Zoom	
Practice-Based Learning and Improvement (PBLI)	<b>Fundamentals of Scientific Manuscript Writing (AKA. Medical Writing)</b> This workshop is customised for Residents to equip them with the skills to write scientific manuscript for publication in a journal.	Programme Dependent	Office of SingHealth Academy (OSHA)	20	2	Suspended until further notice												
	<b>Basic Concepts of Study Design &amp; Making Sense of Data: A Statistical Perspective (AKA. Biostatistics) - Introductory</b> This workshop provides a holistic approach in aligning design and statistical analysis with clinical research.	R2 and above	CRAFD	30	3	3				12 Apr, Tue		28 Jun, Tue Zoom		17 Aug, Wed Zoom				
PROF and SBP	<b>Health Law Seminar (Medicine, Doctor and the Law) (HLS)</b> Co-facilitated by a medical doctor and a lawyer with lectures and discussions on real-life cases, this workshop will provide Residents with practical tips on how to protect themselves against complaints by patients or even possible law suits.	R1 - R3	Singapore Medical Association (SMA)	35	3	3			07 Apr, Thu			14 Jul, Thu Zoom			6 Oct, Thu Zoom			
ICS and PBLI Residents as Future Teachers (RaFT)	<b>RaFT: Giving Effective Feedback (GEF)</b> This workshop will introduce the DESC model (Describe, Express, Suggestion, Consequences) in giving feedback to challenging individuals and provide participants an opportunity to practise the model.	R3 and above	CRAFD/ Academic Medicine Education institute (AMEI)	25	2.5	3			29 Mar, Tue				21 Jul, Thu F2F/Zoom		13 Sep, Tue F2F/Zoom			
	<b>RaFT: Bedside Teaching - Focus on Microskills (BST)</b> This workshop will introduce the 1-minute preceptor model in creating an engaging learning environment with junior learners and provide participants an opportunity to practise the model.			25	2.5	3			10 May, Tue					20 Sep, Tue F2F		8 Nov, Tue F2F/Zoom		
PBLI (RaFT)	<b>Jumpstart Your Teaching (JYT)</b> This workshop is an introductory session for budding educators to gain broad-based foundational knowledge and skills in education. Through collaborative activities and experiential learning, Residents will acquire skills in planning and facilitating small group sessions as well as gain basic concepts on programme evaluation. During the workshop, Residents will also experience how education technology (e.g. live polls/surveys, synchronous online learning tools) can be harnessed to engage learners in class.	All Residents	CRAFD	NA	4	1								E-Learning available (Sep - Dec). Enrolment upon email request latest by 31 Oct. Email <a href="#">Ms Michelle Huang</a> for registration.				
ICS and PROF	<b>P-ADAPT - A Framework for Effective Feedback for Clinical Performance</b> Feedback forms an integral part of the learning process and enriches learning experiences. Despite its importance, educators often find it difficult and feel uncomfortable giving feedback to their Residents/medical students. This course aims to help faculty/preceptors develop a structured approach P-ADAPT (Prepare, Ask, Discuss, Plan Together) to provide specific information on observed performance.	Senior Residents	CRAFD	NA	0.5	2	E-Learning available (Jan-Apr) Enrolment upon email request latest by 28 Feb. Email <a href="#">Ms Thian Hui Ling</a> for registration.				E-Learning available (Jul-Oct) Enrolment upon email request latest by 31 Aug. Email <a href="#">Ms Thian Hui Ling</a> for registration.							
Resident Wellness	<b>Navigating Through Demanding Moments – Practical Techniques to Combat Difficult Emotions (NDM)</b> (Formally known as 'Be the Captain of Your Life – A Self-Leadership Workshop for Physicians') The course is designed for participants to help evoke self-awareness of their state of well-being and equip you with 4 "As" to ACE through the Residency training years. The 3-hour programme is filled with interactive activities and practical techniques to increase their ammunition to combat and manage difficult emotions during adversity.	All Residents	SGH Support Action For Employees (SAFE)	20	3	2						12 Jul, Tue Zoom				14 Nov, Mon Zoom		
Resident Wellness	<b>Online Resource for Resident Wellness (New)</b> This online resource is for Residents to learn more about how you are feeling and how to self-care. It consists of 4 modules which you can browse in any order: - Focus - Better Sleep for Improved Health and Wellness - Stress Management - Empathy and Compassion.	All Residents	CRAFD	NA	2	NA	E-Learning available on SingHealth e-Learning Portal, Open Catalogue. Self-Enrolment											

Information is correct as of Jun 2022 and may be subject to changes.

**Note:**

- All CRAFD workshops are held from 2pm to 5pm.
- For registration, please email [Ms Michelle Huang](#) with the Resident's FULL details (name, programme, MCR, R level, email and contact number).
- CRAFD reserves the right to cancel a workshop if the minimum capacity is not met.