

Competencies	Course/Workshop Title	Target Audience	Provider/Partners	Class Size	Duration (hours)	AY2020 (Jul 2020 - Jun 2021)					
						JAN	FEB	MAR	APR	MAY	JUN
ICS	Improving Doctor Patient Relationship Workshop (IDPR) This workshop focuses on the strategies and methods in improving and enhancing communication skills and in the application of the theories described in the pre-workshop online module.	PGY1-R1	CRAFD	16	3				30 Apr, Fri Zoom	14 May, Fri Zoom	
	Breaking Bad News Workshop (BBN) This workshop focuses on teaching the 6-step protocol in order to deliver bad news to patients/relatives in an optimal way.	R3 & Above	CRAFD	16	3.5			10 Mar, Wed Zoom	15 Apr, Thu Zoom	6 May, Thu Zoom	
	Mastering Adverse Outcomes (MAO) This workshop takes a comprehensive approach to the important area of communicating effectively with patients after they have suffered an adverse outcome.	R1-R2	Medical Protection Society (MPS)	25	3						
	Mastering Difficult Interactions with Patients (MDIP) This workshop is designed to give healthcare professionals competence in handling difficult patient interactions.	R2-R4		25	3						
	Mastering Your Risk (MYR) This workshop gives a thorough grounding on the issues surrounding risk management and introduces practical preventive skills and techniques which doctors can implement immediately to reduce exposure to litigation and complaints.	R1-R2		25	3						
SBP ICS	Advance Care Planning Advocate Training for Residency (ACP) This workshop seeks to equip participants with the necessary knowledge on the framework of ACP and communication skills to identify patients who may benefit from ACP and introduce the process in a respectful manner.	Program Dependent	CRAFD/AIC/SGH MSS	24	4				29 Apr, Thu Zoom		
PBLI	Fundamentals of Scientific Manuscript Writing (AKA. Medical Writing) This workshop, customized for residents aims to equip participants with the skills to write scientific manuscript for publication in a journal.	Program Dependent	Office of Singhealth Academy (OSHA)	20	2					27 May, Thu Zoom	
	Basic Concepts of Study Design & Making Sense of Data: A statistical perspective (AKA. Biostatistics) - Introductory The aim of this workshop will be to give a holistic approach in aligning design and statistical analysis with clinical research.	R2 and above	Office of Singhealth Academy (OSHA)	25	2.5			31 Mar, Wed Zoom			
	Basic Concepts of Study Design & Making Sense of Data: A statistical perspective (AKA. Biostatistics) - Intermediate 1	R2 and above	Centre for Quantitative Medicine (CQM), Duke-NUS	25	3					11 May, Tue Zoom	
	Basic Concepts of Study Design & Making Sense of Data: A statistical perspective (AKA. Biostatistics) - Intermediate 2	R2 and above	Centre for Quantitative Medicine (CQM), Duke-NUS	25	4					18 May, Tue Zoom	
Professionalism SBP	Health Law Seminar (Medicine, Doctor and the Law) (HLS) Co-facilitated by a medical doctor and a lawyer with lectures and discussions on real-life cases, residents are provided with practical tips on how to protect themselves against complaints by patients or even possible law suits.	R1-R3	Singapore Medical Association (SMA)	35	3				22 Apr, Thu Zoom		
PBLI (RaFT) ICS	RaFT: Giving Effective Feedback (GEF) This workshop will introduce the DESC model in giving feedback to challenging individuals and provide participants an opportunity to practise this model.	R3 & Above	CRAFD/AM.EI	25	2.5		26 Feb, Fri Zoom			25 May, Tue Zoom	
	RaFT: Bedside Teaching - Focus on Microskills (BST) This workshop will introduce the 1-minute preceptor model in creating an engaging learning environment with junior learners and provide participants an opportunity to practise this model.			25	2.5		23 Mar, Tue Zoom		28 May, Fri Zoom		
PBLI (RaFT)	Jumpstart Your Teaching! Quick Tips to Teaching for a Beginning Educator (NEW) An introductory session for budding educators to gain broad-based foundational knowledge and skills in education. Through collaborative activities and experiential learning, workshop participants will acquire skills in planning learning modules and facilitating small group sessions. They will also gain basic concepts on programme evaluation. During the workshop, learners will also experience how education technology (e.g. live polls/surveys, synchronous online learning tools) can be harnessed to engage learners in class.	Faculty & Residents	CRAFD	20	4			16 Mar, Tue Zoom			
Professionalism	Be the Captain of Your Life – A Self-Leadership Workshop for Physicians (NEW) The course is designed for you to help evoke self-awareness of your state of well-being and equip you with 4 “As” to ACE through the Residency training years. The 3-hour programme is filled with interactive activities and practical techniques to increase your ammunition to combat and navigate difficult emotions during demanding moments.	All residents	SGH SAFE	25	3			18 Mar, Thu Zoom			

Information is correct as of 23 Dec 2020 and it may subject to further changes. CRAFD reserve the rights to cancel a workshop with advanced notice if the sign-up response is poor.

All workshops are held at Academia in the afternoon unless indicated otherwise.

 For registration, please email CRAFD with the resident's name, program, MCR, R level and contact number to: michelle.huang.linghua@singhealth.com.sg

Competencies	Course/Workshop Title	Target Audience	Provider/Partners	Class Size	Duration (hours)	AY2021 (Jul 2021 - Jun 2022)					
						JUL	AUG	SEP	OCT	NOV	DEC
ICS	Improving Doctor Patient Relationship Workshop (IDPR) This workshop focuses on the strategies and methods in improving and enhancing communication skills and in the application of the theories described in the pre-workshop online module.	PGY1-R1	CRAFD	16	3	30 Jul. Fri	30 Aug. Mon	24 Sep. Fri			
	Breaking Bad News Workshop (BBN) This workshop focuses on teaching the 6-step protocol in order to deliver bad news to patients/relatives in an optimal way.	R3 & Above	CRAFD	16	3.5	21 Jul. Wed	05 Aug. Thu		20 Oct. Wed		
	Mastering Adverse Outcomes (MAO) This workshop takes a comprehensive approach to the important area of communicating effectively with patients after they have suffered an adverse outcome.	R1-R2	Medical Protection Society (MPS)	25	3						
	Mastering Difficult Interactions with Patients (MDIP) This workshop is designed to give healthcare professionals competence in handling difficult patient interactions.	R2-R4		25	3						
Mastering Your Risk (MYR) This workshop gives a thorough grounding on the issues surrounding risk management and introduces practical preventive skills and techniques which doctors can implement immediately to reduce exposure to litigation and complaints.	R1-R2	25		3							
SBP ICS	Advance Care Planning Advocate Training for Residency (ACP) This workshop seeks to equip participants with the necessary knowledge on the framework of ACP and communication skills to identify patients who may benefit from ACP and introduce the process in a respectful manner.	Program Dependent	CRAFD/AIC/SGH MSS	24	4	29 Jul. Thu				10 Nov. Wed	
PBLI	Fundamentals of Scientific Manuscript Writing (AKA. Medical Writing) This workshop, customized for residents aims to equip participants with the skills to write scientific manuscript for publication in a journal.	Program Dependent	Office of Singhealth Academy (OSHA)	20	2			29 Sep. Wed			
	Basic Concepts of Study Design & Making Sense of Data: A statistical perspective (AKA. Biostatistics) - Introductory The aim of this workshop will be to give a holistic approach in aligning design and statistical analysis with clinical research.	R2 and above	Office of Singhealth Academy (OSHA)	25	2.5				21 Oct. Thu		
Professionalism SBP	Health Law Seminar (Medicine, Doctor and the Law) (HLS) Co-facilitated by a medical doctor and a lawyer with lectures and discussions on real-life cases, residents are provided with practical tips on how to protect themselves against complaints by patients or even possible law suits.	R1-R3	Singapore Medical Association (SMA)	35	3	15 Jul. Thu			14 Oct. Thu		
Professionalism	Be the Captain of Your Life – A Self-Leadership Workshop for Physicians The course is designed for you to help evoke self-awareness of your state of well-being and equip you with 4 “As” to ACE through the Residency training years. The 3-hour programme is filled with interactive activities and practical techniques to increase your ammunition to combat and navigate difficult emotions during demanding moments.	All residents	SGH SAFE	25	3						
PBLI (RaFT) ICS	RaFT: Giving Effective Feedback (GEF) This workshop will introduce the DESC model in giving feedback to challenging individuals and provide participants an opportunity to practise this model.	R3 & Above	CRAFD/AM.EI	25	2.5	13 Jul. Tue	24 Aug. Tue				
	RaFT: Bedside Teaching - Focus on Microskills (BST) This workshop will introduce the 1-minute preceptor model in creating an engaging learning environment with junior learners and provide participants an opportunity to practise this model.			25	2.5		17 Aug. Tue				
PBLI (RaFT)	Jumpstart Your Teaching! Quick Tips to Teaching for a Beginning Educator (NEW) An introductory session for budding educators to gain broad-based foundational knowledge and skills in education. Through collaborative activities and experiential learning, workshop participants will acquire skills in planning learning modules and facilitating small group sessions. They will also gain basic concepts on programme evaluation. During the workshop, learners will also experience how education technology (e.g. live polls/surveys, synchronous online learning tools) can be harnessed to engage learners in class.	Faculty & Residents	CRAFD	20	4						

Information is correct as of 23 Dec 2020 and it may subject to further changes. CRAFD reserve the rights to cancel a workshop with advanced notice if the sign-up response is poor.

All workshops are held at Academia in the afternoon unless indicated otherwise.

For registration, please email CRAFD with the resident's name, program, MCR, R level and contact number to: michelle.huang.linghua@singhealth.com.sg