Frequently Asked Questions (FAQ)

Q1. How do I get started?

A1. Email us to schedule a free consultation: elearning.helpdesk@singhealthacademy.edu.sg

Q2. What is the process?

A2. Project begins with a complimentary meet up consultation to discuss on:

- Subject matter
- Budget
- Project timeline
- Levels and complexity of project scope
- Usage and copyrights

Once the scope of project has been determined, development work begins.

There will be two review and amendment opportunities on the developed content in accordance to the stipulated project timeline.

Final artwork/project will be delivered electronically.

The artwork will have ©SingHealth notice on it.

Q3. How much do projects cost?

A3. The estimated cost is based on scope of project:

- **Course design & development:** Learning hours, number of modules, level of interactivity;
- **Animation/Video Production:** Length of script, level of complexity, voice over and/or sound, sound editing, 2D or 3D style and usage;
- **Illustration:** Number of images, level of complexity, style of illustration and usage.

Q4. How long do projects take?

A4. Project scope and schedule will be discussed during the initial consultation. Generally, simple illustrations take not more than two weeks to complete. However, more time is needed for complex projects like course design & development, video and animation production.